

# **Sugarmill Woods Bulletin**

## **January 29, 2010**

**Dear Residents,**

The Sugarmill Woods Civic Association's Utilities Committee recently held a meeting with Progress Energy officials and contacted Withlacoochee River Electric to get some information on a couple of subjects.

### **Progress Energy Update on Recent Outages and Near Term Work Plans**

The Civic Association's Utilities Committee met with Progress Energy officials to get information about several long outage occurrences in Cypress Village within the last six months. The outages were brought to our attention by concerned residents in the affected areas. We met with Tony Casalvieri, Patrick Barfield, and Carla Groleau. We discussed recent cable failures that occurred on Golfview and from Douglas along Biscayne to Golfview. The bottom line is that the lengthy repairs were due to multiple cable failures. In some cases a second failure occurred before the first failure could be repaired, thus losing any back up capability.

The current status is there are no cables out of service and awaiting immediate repair in Sugarmill Woods at this time. Progress Energy has made some improvements to their process for tracking failures, repairs, replacements, and repeat call outs to a single area. They also agreed to keep us better informed of pending repairs and replacements. When an outage does occur in your area, please call the following number which is listed in your SMW phone book: **Progress Energy Outage - call 800-228-8485.** When calling, please give your Name, Address, City, State, and Zip Code, then date and time of the Outage along with your home phone number. You might ask why all of this is necessary. Depending on how busy some call centers are, you might be routed to a call center in a different area or state.

Progress Energy has identified two planned work activities in the coming months.

**"The first work request deals with balancing load, changing out an existing pole and replacing some equipment. This work has been scheduled during the weeks of February 1 and February 8. There will be several short outages required when lines are moved from one phase to another for the purpose of balancing load. This should not take more than several minutes and will be done during the normal work day. The areas that will be affected are Birchtree Street from Oak Village Blvd to Hollyhock Court. Included are Pteris Court, Dusty Miller Court, Blair Court, Asters Court, Morning Glory Court, a portion of Hollyhock Court, Smilax Drive and Smilax Court South, Freesia Court, Vinca Street between Lone Pine Street and Nemesia Court East, and includes Tall Marigolds Court, Cherry Drive, Lupine Street, and Nemesia Court East. An exact date and time as to when the customers will experience a momentary outage related to this work is not available due to crew availability and emergency work that may occur."**

**"The second work request involves a new line being added along the Progress Energy Transmission Right of Way from the new substation breaker located at the end of Yaupon Drive south to County Road 480. A section of existing line along CR 480 will be upgraded to a larger size wire. Also, the section of line on Cypress Blvd. between Corkwood and Linder St. will have a second line (3 phase circuit) added to the existing poles. According to Progress Energy, this work request has not been engineered yet, but is planned to be completed this year."**

**Withlacoochee River Electric Cooperative, Inc. - Energy Saving Guidelines**

A couple of residents who attended the Progress Energy - Energy Efficiency COP meeting on January 19 and live in Oak Village South asked if Withlacoochee River Electric offered similar services. The Utilities Committee inquired but did not find a similar program to the 'Free Home Energy Check". We did receive a 14 page booklet entitled "Home Energy Management - Energy Saving Guidelines for your Home" that was produced especially for the Members of the Electric Cooperatives of Florida. If you want a copy of this booklet, please contact the Withlacoochee River Electric Cooperative, Inc. offices at P.O. Box 278, Dade City, FL 33526-0278 or call them at 352-567-5133. Please visit their web site at [www.wrec.net](http://www.wrec.net) and you will find information on energy saving ideas, tools for calculating annual savings by doing a few simple things in your home, and more. We hope this is helpful to you.

Sincerely,

Duane Dueker, President, Sugarmill Woods Civic Association

cc: Cypress Village POA, Oak Village Association, Southern Woods POA